

We  
Asked

# AIG TRAVEL INSURANCE SURVEY RESULTS



**1,205**

Singaporeans or PRs

Aged

**18**

to

**55**



by online interview,  
conducted between



## Travel Trends



Singaporeans  
travel **twice** a  
year on average

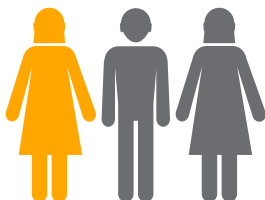
**95%**

intend to  
travel in the  
next 12 months

**48%**

desire to  
have a short  
getaway

## Buying behaviour



1 in 3 believe  
travel insurance  
is not required  
for short trips



only buy travel  
insurance  
when there is  
a promotion

**83%** will not  
spend more  
than 5%  
of total holiday  
expenditure on insurance

## Travel Concerns

Travellers are most  
concerned with security issues



**58%**

Theft



**44%**

Loss of luggage



**43%**

Loss of travel documents

## Claims

July 2014 to June 2015

Medical expenses (41%)

Loss or damage of baggage (28%)

Travel delays (17%)

Baggage delays (13%)

**\$S\$40,000**

Amount AIG Singapore pays  
daily for travel claims made  
for locations worldwide

**4,000+**  
claims

were made for travel to neighbouring  
countries such as Thailand, Malaysia  
and Indonesia in the last 12 months