



BROCHURE

AIG Travel

Travel with confidence, supported by world-class medical and travel assistance, and comprehensive insurance cover.

AIG Travel helps keep unexpected problems off your itinerary with 24/7 worldwide assistance. From minor inconveniences to major emergencies, we are prepared for what may go wrong, so you can focus on creating memorable experiences.

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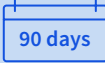




AIG offers flexible, global cover for a broad range of losses with the added benefit of medical and travel assistance - wherever an individual's travel may take them.

Product Highlights

Customers benefit from essential cover for holidays including flight delays, loss of personal belongings, trip cancellation, medical expenses and more.

Our wide range of benefits and services are tailored for pre, during and post travel disruptions.


 <p>Comprehensive cover with three flexible plan options to suit individual needs - Essential, Enhanced, Elite</p>	 <p>Individual and Family package options available</p>	 <p>Tailored coverage options for 3 distinct zones of travel</p>	 <p>Travel duration of up to 182 days for a single trip</p>
 <p>24/7/365 worldwide Medical, Travel, and Security Assistance included in plan</p>	 <p>Greater value with annual multi-trip plans for frequent travellers with up to 90 days per trip</p>	 <p>No Age limit</p>	 <p>Easy, online claims filing process</p>

Key Features

Cover Highlights

- 


High coverage for medical expenses incurred overseas
Our Elite Plan covers you for up to S\$2,500,000
- 


Telemedicine extension for medical expenses
Including Telemedicine for consultation and medication only by a Medical Practitioner excluding physiotherapy
- 


Unlimited emergency medical evacuation
(for Enhanced and Elite plans)
- 


Cover for leisure sports
From skiing to golf, enjoy leisure activities without worry. Our Enhanced and Elite plans also cover loss of sporting equipment.

Additional Coverage Options

- 

Golf Protection
Up to \$1,500 payable on our Elite Plan for damage or loss of golf equipment
- 

Home Guard
Up to \$5,000 payable for loss to home contents that occurs whilst travelling
- 

Car Rental Excess
Up to \$1,500 for excess charges and return of vehicle
- 

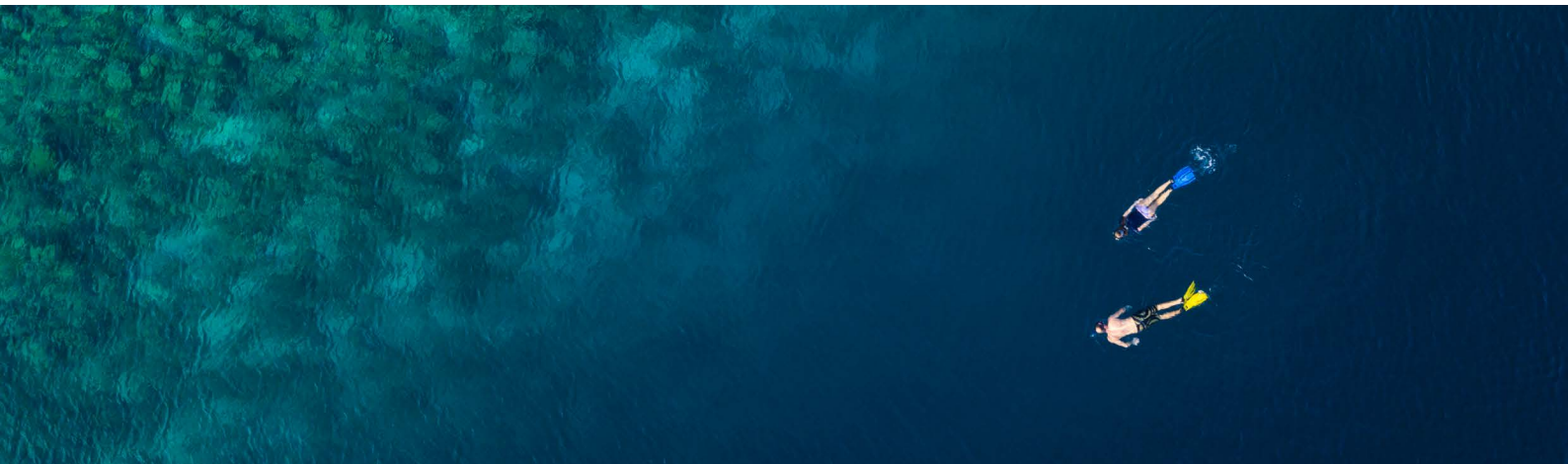
Pet Care
\$50 for every 6 hours delay beyond contracted period with kennel or cattery

Benefit Table

Section	Coverage/Benefits		HIGHLY RECOMMENDED	MOST POPULAR	BASIC
			ELITE	ENHANCED	ESSENTIAL
SUM INSURED (\$)					
MEDICAL AND TRAVEL BENEFITS					
1	Medical Expenses Incurred Overseas	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	2,500,000 200,000 300,000	1,000,000 75,000 200,000	200,000 50,000 200,000
2	Post-Trip Medical Expenses Incurred in Singapore				
2a	For Sickness Sustained Overseas Where We Evacuated You and for Injury Sustained Overseas	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	50,000 5,000 10,000	25,000 2,500 10,000	10,000 1,000 10,000
2b	For Sickness Sustained Overseas Without Evacuation	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	10,000 5,000 5,000	5,000 2,500 2,500	2,000 1,000 1,000
3	Mobility Aid Reimbursement		2,000	1,000	N/A
4	Pregnancy Expenses		8,000	5,000	2,000
5	Treatment by Physician		750	500	N/A
6	Overseas Hospital Income	Maximum Amount Payable Amount Per Day	50,000 200	30,000 200	10,000 200
7	Hospital Income in Singapore	Maximum Amount Payable Amount Per Day	1,500 100	1,000 100	500 100
8	Emergency Medical Evacuation		UNLIMITED	UNLIMITED	500,000
9	Repatriation		UNLIMITED	UNLIMITED	UNLIMITED
	Repatriation due to Pre-existing Medical Conditions	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	150,000 75,000 100,000	150,000 75,000 100,000	150,000 75,000 100,000
10	Hospital Visitation		15,000	10,000	5,000
12	Compassionate Visit		10,000	5,000	3,000
12	Child Protector		10,000	5,000	3,000
13	Emergency Telephone Charges		300	250	100
14	Automatic Extension of Policy Period		INCLUDED	INCLUDED	INCLUDED
PERSONAL ACCIDENT BENEFITS					
15	Accidental Death and Permanent Disablement	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	300,000 150,000 100,000	200,000 100,000 100,000	100,000 50,000 50,000
16	Common Carrier / Natural Disaster Double Cover	Insured Person (under age 70 years) Insured Person (age 70 years or older) Insured Child in a Family Plan	600,000 300,000 200,000	400,000 200,000 200,000	N/A N/A N/A
17	Child Education Grant	Maximum Amount Payable Amount Per Child	20,000 5,000	20,000 5,000	N/A N/A

Benefit Table

Section	Coverage/Benefits	HIGHLY RECOMMENDED	MOST POPULAR	BASIC	
		ELITE	ENHANCED	ESSENTIAL	
SUM INSURED (\$\$)					
TRAVEL INCONVENIENCE BENEFITS					
18	Travel Cancellation	15,000	10,000	5,000	
19	Travel Postponement	2,000	1,000	500	
20	Replacement of Traveller	1,000	500	N/A	
21	Travel Cancellation Due to Insolvency	5,000	3,000	1,000	
22	Travel Curtailment	15,000	10,000	5,000	
23	Travel Interruption	10,000	7,000	3,500	
24	Fraudulent Credit Card Usage	3,000	2,000	1,000	
25	Personal Baggage including Laptop Computer	Maximum Amount Payable	10,000	5,000	3,000
		Limit Per Article	500	500	500
		Limit per Laptop Computer (Per Policy)	1,000	1,000	1,000
26	Jewellery Coverage	1,000	500	100	
27	Baggage Delay	Individual – \$200 for every 6 hours to Maximum Amount Payable	1,600	1,200	1,000
		Family – \$500 for every 6 hours to Maximum Amount Payable	4,000	3,000	2,500
28	Travel Documents and Personal Money	Maximum Amount Payable	8,000	5,000	1,000
		Limit for Loss of Cash, Travellers' Cheques or Banknotes	300	200	100
29	Travel Delay (Including Flight Diversion)	Individual – \$100 for every 6 hours to Maximum Amount Payable	3,000	2,000	1,000
		Family – \$250 for every 6 hours to Maximum Amount Payable	7,500	5,000	2,500
30	Flight Overbooking	200	200	N/A	
31	Kidnap and Hostage	\$250 for every 24 hours to Maximum Amount Payable	10,000	5,000	3,000
32	Hijack of Common Carrier	\$250 for every 24 hours to Maximum Amount Payable	10,000	5,000	3,000
33	Personal Liability Abroad		1,000,000	1,000,000	1,000,000



Benefit Table

Section	Coverage/Benefits	HIGHLY RECOMMENDED	MOST POPULAR	BASIC	
		ELITE	ENHANCED	ESSENTIAL	
SUM INSURED (\$\$)					
SUPPLEMENTARY BENEFITS					
34	Golf Advantage	Maximum Amount Payable	1,500	1,000	N/A
34a	Damage or Loss of Golfing Equipment	Limit Per Article for Golfing Equipment	500	500	N/A
34b	Hole-in-One		250	250	N/A
34c	Loss of use of Green Fees		250	250	N/A
35	Loss of Sporting Equipment	Maximum Amount Payable	2,000	1,000	N/A
		Limit Per Article for Sporting Equipment	500	500	
36	Home Guard		5,000	5,000	N/A
37	Car Rental Excess Charges and Return				
37a	Car Rental Excess Charges		1,500	1,000	N/A
37b	Return of Rental Vehicle		1,500	1,000	N/A
38	Pet Care	\$50 for every 6 hours delay beyond contracted period with kennel or cattery to Maximum Amount Payable	750	500	N/A
39	Disruption Benefits		750	500	100
40	Cover in the event of Terrorism		INCLUDED	INCLUDED	N/A
41	Assistance Services		INCLUDED	INCLUDED	INCLUDED
42	Out-of-country COVID-19 Diagnosis Quarantine Allowance	Maximum Amount Payable	1,400	1,400	1,400
		Amount Per Day	100	100	100
COVID-19 SUB-LIMITS OF THE SUM INSURED FOR THE SECTIONS INDICATED BELOW					
Sections 1, 8 & 9: Medical Expenses Incurred Overseas, Emergency Medical Evacuation and Repatriation	Insured Person (under age 70 years)		300,000	250,000	100,000
	Insured Person (age 70 years or older)		150,000	100,000	50,000
	Insured Child in a Family Plan		150,000	100,000	50,000
Section 18: Travel Cancellation			7,500	5,000	2,500
Section 19: Travel Postponement			1,500	1,000	500
Section 22: Travel Curtailment			7,500	5,000	2,500
Section 23: Travel Interruption			7,500	5,000	2,500



AIG Travel Powered by Europ Assistance

No matter where you are and the hour of the day, our travel assistance provider is ready to help you in your time of need. Operating 24 hours a day, 7 days a week, in multiple locations across the globe, Europ Assistance has 5,000+ medical and travel assistance representatives who are ready to support. Our combined expertise means you are in safe hands.

Best-in-Class Support



Flight delays, unpredictable weather, lost and stolen luggage and other travel hassles are an unfortunate reality of travel today. We help keep you on the move with support services including:

- Embassy and consulate information
- Immunisation, visa and passport information
- Flight delay assistance
- Foreign exchange, ATM and weather information
- Emergency language interpretation
- Lost or stolen documents and luggage assistance.



5,000+ Medical Travel Assistance Experts

Located in 39 multi-lingual assistance centres globally, coordinated by 22 Global Medical Directors.



400+ Global Team of Doctors & Nurses

Healthcare professionals specialising in travel, emergency and aviation medicine.



Strategically Located Providers

750,000+ providers across the largest worldwide proprietary integrated medical network.



Worldwide Coverage

Founded over 60 years ago, Europ Assistance covers 200+ countries and territories.



5,000+
hospitalisations
managed

12.2M
travel interventions
worldwide
(1 intervention
every 3 seconds)



3,000+
repatriations, including
medical escort
(3 air ambulances per day)



7,000+
hours of medical
evacuation flight time
per annum



Above information on Europ Assistance is as at October 2025 and subject to change.

Overseas Emergency Assistance Hotline



Call **+65 6319 3631** from anywhere in the world for:

- 24-hour Medical & Emergency Assistance
- 24-hour Travel & Inconvenience Assistance

Travel Claims Hotline



Call **+65 6319 4701** to get answers, updates and help in settling your claim.

The AIG Advantage

AIG is a leading global insurance organisation with extensive experience serving clients in Singapore. You can rely on our tailored coverage and comprehensive services for Accident & Health solutions that meet our customers' needs.

Claims Expertise

When things go wrong, our claims team are the problem solvers of choice, partnering with our clients around the world to handle claims with efficiency and empathy. With experienced decision makers, a global network of claims experts, and the added support of our travel assistance partner, we offer unmatched service that puts customers' needs at the heart of the claims process.

Claims Scenarios



Claim Scenario 1

A traveller tripped and fell in Osaka, Japan. At a local hospital she was diagnosed with a fractured fibula and was required to undergo surgery. AIG arranged for the insured's flight home, coordinated wheelchair services and obtained direct admission and surgery arrangements at the local hospital. All the insured's medical and travel expenses were covered under her AIG policy.



Claim Scenario 2

A bus touring in the south of Iceland skidded off the road and landed on its side, injuring 12 AIG insureds. Within hours of the crash, AIG arranged for a support team, including a medical doctor, to fly to Iceland to provide on-the-ground support. AIG closely monitored the medical condition of the insureds to ensure they were fit to fly, arranged door-to-door wheelchair and porter service to assist mobility, and fully covered all medical and repatriation expenses.

Scenarios are purely for illustration purposes. Policy coverage will depend on the policy terms, conditions, exclusions, and the factual circumstances of the particular claim.

Committed to Service Excellence



Global network

Claims support wherever in the world our customers' travel.



Experienced professionals

Regardless of the complexity, our highly experienced claims professionals can mobilise experts from around the world in a matter of hours to provide support, from responding to the scene supporting assistance requests and providing prompt and fair claims outcomes.



Effective alignment

Working together, our claims team and the AIG medical and security assistance teams provide a streamlined claim process, putting customers' needs at the heart of the claims process.



Claim with Ease

Easy online claims filing process via the [Claims Digital Portal](#).

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact AIG Asia Pacific Insurance Pte. Ltd. or visit the AIG, GIA or SDIC websites (www.aig.sg or www.gia.org.sg or www.sdic.org.sg)

Details of distribution costs, charges and expenses are available upon request.



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Contact:

**AIG Asia Pacific Insurance Pte Ltd.
AIG Building
78 Shenton Way, #09-16
Singapore 079120**

**Customer Service Hotline:
+65 6419 3000**