



## SINGAPORE AIRLINES, SILKAIR AND AIG TRAVEL CAMPAIGN

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### TERMS AND CONDITIONS

#### 1. Eligibility

- a) This promotion ("Promotion") will be administered and run by AIG Asia Pacific Insurance Pte. Ltd. ("AIG") and is only open to Singapore residents.
- b) The Promotion period is from **02 May 2018** to **31 December 2019**, both dates inclusive (the "Promotion Period").
- c) Employees of AIG and their immediate family members are not eligible to participate in the Promotion.
- d) To participate in the Promotion, you must make:
  - i) a commercial flight booking departing from Singapore ("Booking"); and
  - ii) a successful purchase of a valid "Travel Insurance by Travel Guard" policy underwritten by AIG ("Policy"), only through [www.singaporeair.com](http://www.singaporeair.com) or [www.silkair.com](http://www.silkair.com) during the Promotion.

#### 2. Earning of KrisFlyer miles

- a) AIG reserves the right to disqualify any participant at its sole discretion.
- b) Cancellation of the Booking or Policy will disqualify a participant from being eligible to earn KrisFlyer miles in this Promotion.
- c) **Earn 1 KrisFlyer mile for every 1 SGD spent** on purchase of eligible Policy.
- d) You must be an existing KrisFlyer member to earn miles. Please visit [www.krisflyer.com](http://www.krisflyer.com) to find out more about the KrisFlyer program.
- e) To be eligible to earn miles, your KrisFlyer membership number must be entered correctly in the Booking Details page when booking a flight on [www.singaporeair.com](http://www.singaporeair.com) or [www.silkair.com](http://www.silkair.com).
- f) Miles earned are not transferrable, returnable and cannot be altered or redeemed for cash under any circumstances. AIG reserves the right to replace the miles earned in the Promotion with alternative rewards without prior notice.
- g) Miles can only be earned by the lead customer (i.e. the main policy holder) with a valid KrisFlyer membership number.
- h) Eligible customers must transfer KrisFlyer miles to their own individual KrisFlyer accounts. An eligible customer is not allowed to transfer KrisFlyer miles to another KrisFlyer account that does not belong to that eligible customer.
- i) If there is any error in the details of the customer provided to AIG (including but not limited to name and KrisFlyer membership number), AIG will inform you via email to make the necessary amendments online at [www.aig.com.sg/mmm](http://www.aig.com.sg/mmm).
- j) Please allow approximately 15 business days after your trip departure date for miles to be credited into your KrisFlyer account.
- k) KrisFlyer miles are earned only when you have paid for your Policy, and have departed from Singapore.
- l) KrisFlyer [terms and conditions](#) apply.

#### 3. General Terms and Conditions

- a) By participating in the Promotion, you agree that any information collected or held by AIG (whether contained in the application form or otherwise obtained) may be used and disclosed by AIG, its associated individuals/companies or any independent third parties (within Singapore) to arrange for the crediting of KrisFlyer miles. You may opt out of being enrolled in the Promotion via AIG's website [here](#).
- b) Acceptance of the KrisFlyer miles shall constitute consent by you to allow the use of your name, image, voice and/or likeness by AIG and/or Singapore Airlines Limited and/or SilkAir (Singapore) Private Limited for editorial, advertising, promotional, marketing and/or other purposes without further compensation except where prohibited by law.
- c) AIG reserves the right to terminate the Promotion or vary, delete or add to any of these terms and conditions from time to time without notice.
- d) AIG, Singapore Airlines Limited and/or SilkAir (Singapore) Private Limited assume no responsibility for incomplete, lost, late, damaged, illegible, misdirected forms and/or other forms of communication which may result in any Booking not being made or any Policy not being purchased during the Promotion Period.



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- e) AIG, Singapore Airlines Limited and/or SilkAir (Singapore) Private Limited shall not be liable in any manner for any claims, losses, damages, liabilities or expenses arising out of or relating to, the Promotion or the KrisFlyer miles.
- f) AIG's decision on all matters relating to the Promotion will be at its absolute discretion and shall be final and binding on all parties. In the event of any inconsistency between these terms and conditions and any promotion materials relating to the Promotion, these terms and conditions shall prevail.
- g) By participating in the Promotion, you hereby agree to be bound by the terms and conditions herein.
- h) These terms and conditions shall be governed by and construed in accordance with the laws of Singapore. The courts of Singapore shall have exclusive jurisdiction over any disputes arising from these terms and conditions, including the validity and enforceability thereof.
- i) This Policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your Policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact AIG Asia Pacific Insurance Pte. Ltd. or visit the AIG, GIA or SDIC websites ([www.aig.com.sg](http://www.aig.com.sg), [www.gia.org.sg](http://www.gia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).